

# EXPORT TROUBLESHOOTING

## Why can't CS2 save as JPEG when I've used Local Adjustments on the photo?

If you edit a file in Lightroom using the Gradient tool or Adjustment Brush, open that file in Photoshop CS2 via Edit in Photoshop or Export, and then try to save it as a JPEGt, Photoshop will complain with an error message which says "Could not complete your request because of a program error". Why? Ok, it's a bug... but it's not a Lightroom bug. Photoshop CS2 trips up on some perfectly legitimate metadata that Lightroom saves into the files when you've used local adjustments. CS3 and CS4 behave nicely with this metadata, but CS2 is no longer updated and so the bug will never be fixed. So what can you do about it? You have a few options:

1. Upgrade to CS3 or CS4.
2. Check the 'minimize embedded metadata' checkbox in the Lightroom Export dialog, which will strip ALL of the metadata. It solves the problem, but leaves you short of any metadata in your files.
3. Use Jeffrey's Metadata Wrangler to strip just the problem metadata from the file, which is by far the best option.

To use Jeffrey's Metadata Wrangler export plugin, you'll first need to download it and install the plugin from <http://regex.info/blog/lightroom-goodies/metadata-wrangler>

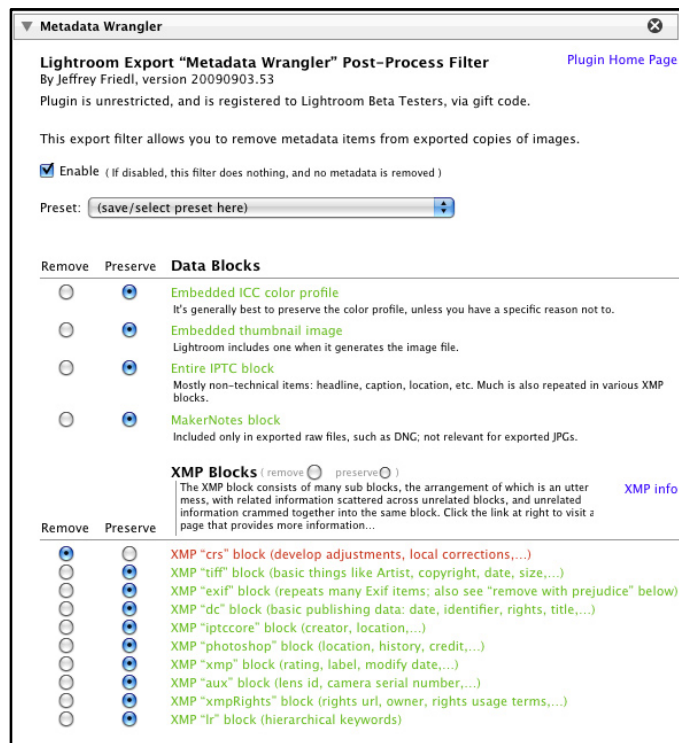
Select the plugin in the lower left of the Export dialog, and you'll see the additional section appear in the main Export options panel – scroll down if you can't see them.



Also check...

*Plug-ins* section starting on page 332 and *Why does Lightroom move my Edit in... photo to the end of the sort order?* on page 335

# Adobe Lightroom 3 Beta - The Missing FAQ - Rough Cut



The only part you need to change to remove is the 'crs' block marked in red – all of the rest of the data can stay. The 'crs' block is the Camera Raw Settings metadata, and photos exported with that block removed will quite willingly save as a JPEG even with Photoshop CS2.